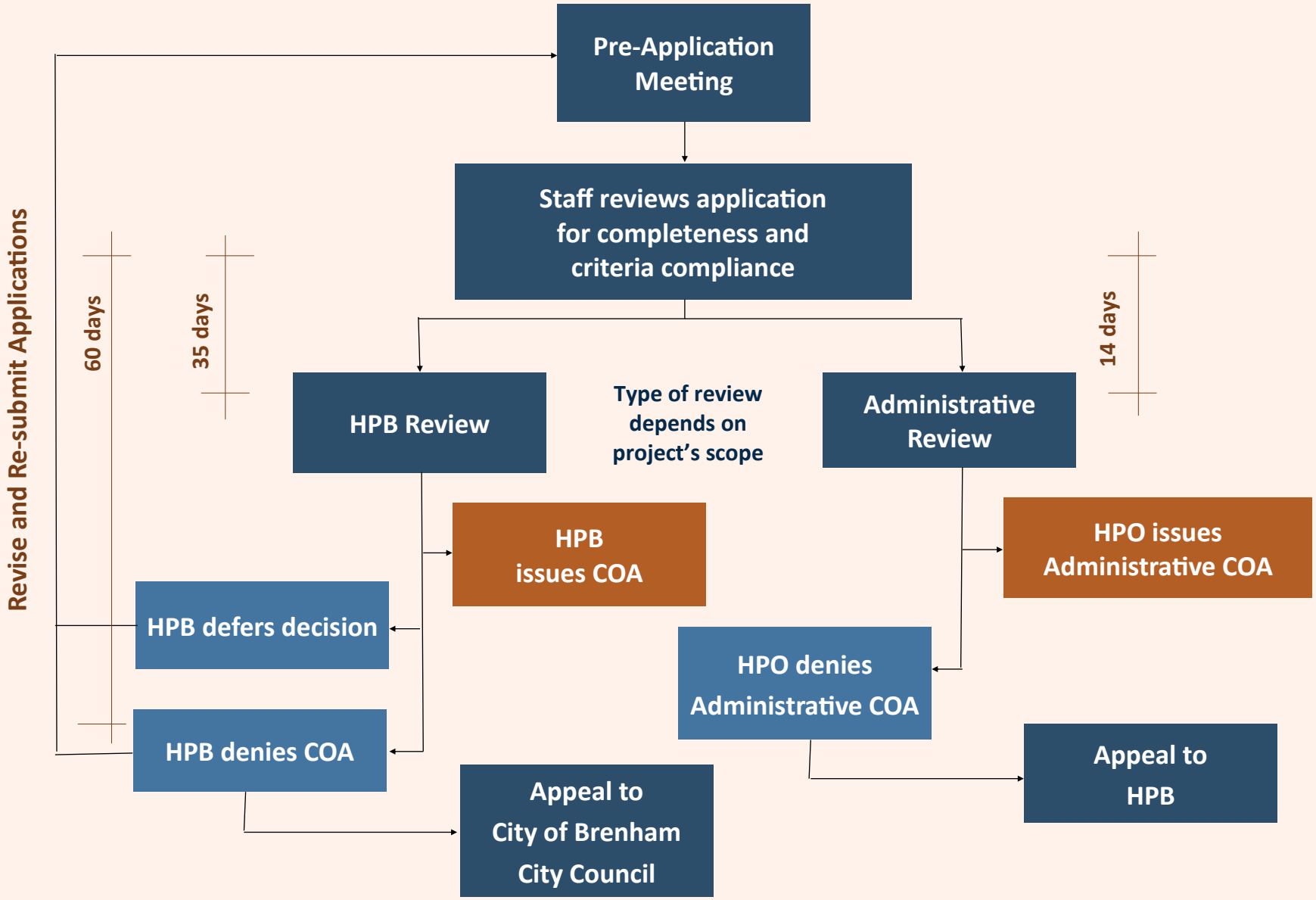Certificate of Appropriateness (COA) Approval Process